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| **Module card** |
| I. GENERAL INFORMATION |
| **WITELON COLLEGIUM STATE UNIVERSITY****DEPARTMENT OF SOCIAL SCIENCES AND HUMANITIES** |
| **Field** | pedagogy |
| **Module title** | Social communication |
| **Language of lecture** | english |
| **ECTS points** | 2 |
| **Preliminary conditions:** | none |
| II. Education aims |
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|  1: Acquainting the student with the principles of social communication in English. 2: Developing the ability to communicate effectively with the environment using various techniques in the English language. 3: Shaping communicative openness, also towards English-speaking people; supporting the ability to create a positive atmosphere through dialogue. |
| III. Education outcomes |
| Knowledge:knows how to communicate effectively also using a foreign languageskills:is able to communicate efficiently using various channels and communication techniques, in a foreign languagesocial competences:is a communicative person - establishes interpersonal relations with the environment, can solve conflicts with people of different emotional condition and creates a good atmosphere for communication in the group in which he works |
| IV. EDUCATIONAL METHODS |
| **Assesment method:** 1. Teaching methods: conversation lecture, story, description, problematic, situational, brainstorming, exercises based on the use of various sources of knowledge, discussion, drama.2. Didactic tools (means): multimedia presentations, Internet, multimedia projectors |
| **Student workload:** |
| V. MODULE TYPE AND CONTENTS |
| * Communication as a process. Elements of the communication chain. Communication barriers.
* Verbal communication. Principles of good verbal communication. Active listening (paraphrase, reflection) The art of asking questions - practical exercises.
* Three styles of behavior: aggression, assertiveness, submission. Techniques of building and maintaining contact - practical exercises.
* The role of empathy in contact with other people. Constructive feedback - practical exercises.
* Communicating in negotiations. Stages of the negotiation process. Negotiation styles.

Conflicts. Nature of conflict. Constructive conflict solution. * How to efficiently communicate in new media. Practical exercises how to communicate with parents using new media.
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| VII. ECTS POINT BALANCE SHEET - STUDENT'S WORKLOAD |
| **Category** | **Student’s workload** |
| ***Contact hours*** | 30 |
| Participation in lectures | 15 |
| Participation in classes, workshops | 15 |
| Exam | 2 |
| ***Independent student’s work*** |  |
| Preparation for the lecture |  |
| Preparation for the classes, workshops |  |
| Preparation for the test |  |
| Preparation for the exam | 3 |
| Preparing the project |  |
| Preparing multimedia presentation | 5 |
| ***Total numer of hours*** | 50 |
| ***ECTS points***  | 2 |
| VIII. Recommended literature |
| 1. Chełpa S., Witkowski T., *Psychologia konfliktów,* UNUS Warszawa 1999.2. Griffn E., *Podstawy komunikacji społecznej,* GWP Gdańsk 2004.3. Stewart J., *Mosty zamiast murów,* PWN, Warszawa 2008.4. Szpunar W., *Społeczne konteksty nowych mediów*, Toruń 2011. |
| 1. Kaczmarek B., *Komunikowanie się we współczesnym świecie,* [UMCS](https://ksiegarnia.pwn.pl/wydawca/UMCS%2Cw%2C69500938), Lublin 2003.2. D.T . Kenrick, S.L. Neuberg, R. B. Cialdini, *Psychologia społeczna,* PWN, Warszawa 2005.3. Nęcki Z., *Komunikacja międzyludzka*, Wydawnictwo Antykwa, Kraków 2006 |